



EZLINKS[®]

A PGA TOUR AFFILIATED COMPANY



EZLINKS TEE SHEET

New Features

AVAILABLE IN VERSION 8.0 AND HIGHER

Updated August 24, 2016

Overview

We are pleased to release several new features and functions available with EZLinks Tee Sheet version 8.0 and higher. For assistance, contact EZLinks at 888.99.LINKS (888.995.4657).

Updated Graphics & Branding

All Tee Sheet Version 8.0 graphics have been updated to reflect EZLinks' affiliation with the PGA TOUR.

Splash Screen



Login Window



Desktop Icon



NOTE: If your previous desktop icon was manually altered the new icon will not be applied. To receive it, please contact EZLinks for the image file or run the Tee Sheet Version 8.0 Installation Program.

Golfer Profile Form

Tee Sheet 8.0 offers the flexibility to have your golfer profile fields configured to follow defined rules. This is useful for golf shops that want to focus on key pieces of data, such as email addresses, for marketing efforts and generating reports.

Example

In this example, tinted fields are set as *required* or *preferred* (as shown below). When using a keyboard, the TAB key automatically jumps the cursor to these fields. Also, we have made the Email field a requirement (as indicated by the red visualization).

White fields are *optional* and skipped when using the TAB key. And the fields for Birthday and Fax Number have been *hidden*, because this particular golf course does not want to collect that data.

Available Settings

By default, all golfer profile fields are visible, with only the Last Name field being required. However, if you choose, each field can be configured for each booking group to one of the following settings.

Field Setting	Appearance and Behavior
Required	<ul style="list-style-type: none"> Tinted color field with red label and sidebar A user cannot save a profile without completing this field When using the TAB key the cursor automatically stops in this field <p><i>! – This setting is not recommended, since it could lead to bad data being entered by a clerk in an effort to quickly finish a reservation. The “Required w/Override Option” should be considered as an alternative.</i></p>

Required w/Override Option	<ul style="list-style-type: none"> • Same as required field except a user is shown an alert message and allowed to save a profile without populating a required field • If a user chooses to save the profile without filling in the required data, an audit record is automatically stored on the EZLinks server – allowing for future analysis that shows which users are bypassing required fields.
Preferred	<ul style="list-style-type: none"> • Tinted colored field • A user is not required to complete the field • When using the TAB key the cursor stops in this field
Optional	<ul style="list-style-type: none"> • White colored field • A user is not required to complete the field • When using the TAB key the cursor skips this field
Hidden	<ul style="list-style-type: none"> • The field is not shown in the form

Other Information

- Settings can be customized separately for every field on the golfer profile form (Exception: “Last Name”, which is a system requirement).
- Settings can be configured differently for different Tee Sheet user groups. This means that requirements for the golf shop differ from the requirements for the EZLinks 24 Reservation Center.
- This feature only controls the EZLinks Tee Sheet software. It does not extend to data collection within the Course Booking Engine or by Web-based Third Parties. (This may be provided in a future software release, but is not currently planned).

Getting Started

Contact the EZLinks Support Team at 1.888.885.4657 to customize the golfer profile fields to meet your course’s needs.

Fee Maintenance Enhancements

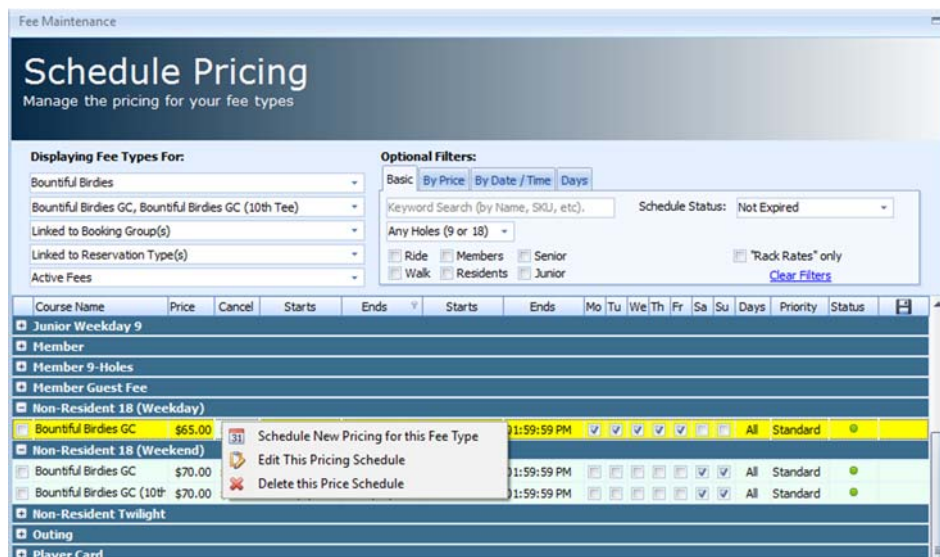
A number of functional adjustments have been made to the Greens Fee Management module introduced in Tee Sheet Version 7.7.2.

Fee Catalog

- A right-click menu in the grid allows you to edit a greens fee or view its scheduled pricing
- *Protected Fee* types are shown in a grey font
- *Fee Reservation* types is collapsed by default for easier viewing
- The checkbox option allow a greens fee to be used for walk-ups is now selected by default

Schedule Pricing

- The Schedule Pricing grid is collapsed by default for easier viewing
- A right-click menu in the grid allows for greens fee edits or scheduling new pricing for it
- Grid-row checkboxes allow you to select and edit multiple pricing schedules at once
- An option was added to the Schedule Status filter for “Unscheduled”
- Messaging is shown when a scheduling conflict occurs



Example showing collapsed rows and right-click menu

Responsive (“Mobilized”) Web Booking Engine

EZLinks has built a “responsive” booking interface in order to meet the increasing demand of consumers booking tee time reservations on mobile devices.

The reservation screen automatically adjusts to fit a golfer’s preferred channel of booking (desktop, tablet, mobile device).



What It Offers

The responsive EZLinks Tee Sheet 8.0 offers many features available in the original booking engine including:

- Multi-course searches
- Dynamic pricing
- Tee time specials
- Promo codes
- Display of daily tee sheet note(s) to golfers
- Display of verification/overseeding icons to golfers
- Saving a credit card to a golfer’s account
- Prepaid greens fees and/or reservation fees
- Support for displaying 27-hole course tee-rotations
- Membership validation
- “Existing Tee Time Checker” (prevents duplication)
- Allow golfers to define other players on their reservation
- Header and footer banner images
- Password reset
- A customizable Privacy Statement hotlink
- Reservation note-entry for golfers that are visible to golf shop staff
- Optional tax calculation for prepaid bookings
- Prohibiting new registrations and/or editing of golfer accounts
- A “Pod-style” display format
- Multi-channel support (not as columns but as a hybrid within a pod)

A screenshot of a mobile application interface titled "CHOOSE OPTION(S)". It displays a list of booking options for 1-4 players. The "Resident" option is selected and highlighted in blue. Below the options, there is a section for "A valid ID is required to receive the Resident Rate" with details: 18 holes, Booking Fee?, No; Include Cart, Prepayment?, No; Resident Fee, Cancel Policy: 24 hrs. There is a "# of Players" dropdown set to "4 players" and a "CONTINUE" button. At the bottom, there are two more options: "Players Card" for \$31.20 and "Value Package" for \$80.00.

Option	Players	Price
Public Welcome to our course!	1-4	\$32.80 <small>Save 20%</small>
Resident A valid ID must be shown at check-in	1-4	\$40.00 <small>Save 20%</small>
A valid ID is required to receive the Resident Rate		
18 holes	Booking Fee?:	No
Include Cart	Prepayment?:	No
Resident Fee	Cancel Policy:	24 hrs
# of Players	4 players	
CONTINUE		
Players Card Great Savings for Cardholders!	1-4	\$31.20
Value Package Prepayment Required	1-4	\$80.00

Example of Multi-Channel selection

Features that are not supported in this iteration, but are candidates for a future version:

- The “Pricing Windows” display format
- The “Power Windows” display format
- The “List View” display format
- Booking more than one tee time per reservation

Getting Started

Existing “Pod-style” booking engines will be migrated by EZLinks to the responsive format, ensuring your golfers can find tee times on any type of device.

As for the “Multi-Channel” format, the new responsive model supports unlimited channels, and presents the options as a selectable list after the golfer chooses a tee time to reserve. This differs from the 5-column limit and grid-style display of the existing model.

The Course Booking Engine is managed at: *Maintenance > WebMarket Administration > Web Settings*

WebMarket Administration

Distribution and Dynamic Pricing | **Web Settings**

This section contains configuration options for your web-based reservation channels.

Facility: Bountiful Birdies [View the selected channel online.](#)

Web Interfaces:

Channel	URL (.ezlinks.com)	Abbreviation	Display Type
Bountiful Birdies (multi-channel site)	bbirdies2	BB Multi-Channel	Multi-Channel
Bountiful Birdies (multi-channel site2)	bbirdies2b	BB Multi-Channel2	Responsive - MultiChannel
Bountiful Birdies (Power Windows site)	bbirdies8	BB Power Windows	Power View Window
Bountiful Birdies - Members	bbirdiesmember	BB Members	Responsive
Bountiful Birdies - Non-Resident	bbirdies	BB Non-Resid	Responsive
Bountiful Birdies - Non-Resident (List View)	bbirdies3	BB Non-Resid (View?)	List Style

[Edit](#)

Sponsor ID #: 9004

Tee Time Display | Onscreen Messages | Player Identification | View Tee Sheet

For the selected web channel, display tee times using this format:

Responsive - MultiChannel (columns)

Technical Information

- **Domain Handling:** Tee Sheet 8.0 will be using the web domain .ezlinksgolf.com rather than .ezlinks.com. However, re-routing logic has been applied to the EZLinks server to ensure that any browser bookmarks or web site hotlinks pointed to .ezlinks.com will be redirected to the new URL.
- **iFrames:** The “responsive” interface will auto-resize to fit within the constraints of a web page iFrame. However, if your website - or an iFrame within it - is not also responsive, the booking engine will not adjust its display if a golfer’s device (i.e. tablet) is turned sideways. Contact your golf course’s Webmaster with site design questions or concerns.
- **Data Security:** To meet PCI Council standards that went into effect June 30, 2016, EZLinks does not support SSL or TLS 1.0 on its Responsive Booking Engine web servers. Golfers accessing the site engine using a Windows XP computer with Internet Explorer 8 will be unable to load the page. A modern browser (Microsoft Edge, Firefox, Chrome, Safari, etc.) can be used instead.

Feature Improvements

Fee Maintenance Module: Improved onscreen messaging and grid filters, alleviating navigational challenges and increasing general performance.

WebMarket Administration Module: Fixed a problem related to the saving of Advanced Distribution Rules and improved the messaging shown when a configuration conflict occurs.

Defector Emails: An issue with the Delivery Settings configuration tab has been resolved.

“View Tracking & Payment Info”: Fixed a problem where the “Email Sent To” was displaying as “N/A”.

Saving a Credit Card to a Golfer’s Account: Credit card data can now be saved for golfers who have non-alpha characters in their name (i.e. “Conan O’Brien”, “Kareem Abdul-Jabbar”).

Turn-Times: Resolved an issue where a Time-Turn Block would appear as a 12:00 am tee time slot.

Squeeze Times: Can be downsized from 4 to 0 players, effectively removing an unbooked Squeeze Time.

Check-In Screen:

- Failed recognition of Member Numbers that contain a space is fixed (i.e. “123 ABC”).
- Membership card scanning is fixed.

Golfer Memberships: Membership Type lookup list now responds to keyboard typing.

“Book As” feature:

- Resolved issue where certain email confirmations were not being delivered.
- Resolved issue where improper Cancellation/No-Show dollar amount was being stored.

Weather: A display issue that occurs in Tee Sheet Version 7.7.2.661 has been resolved.

Itinerary Manager: The mail server will now correctly send 1 tee time cancellation email per reservation, rather than 1 email total.